

Topsfield Cable Television Advisory Committee

February 3, 2010

Approved 3/3

Executive Summary

A number of technical problems have been occurring. Verizon subscribers continue to complain of “green bars” in the video. Verizon claims to have fixed problems in their network, but the problems continue. We seem to be having some problems resulting in a loss of color and once in a while a loss of audio. A problem unit has been located and “reset” that appears to have resolved the situation. The consultant we hired to help define requirements for new equipment is not working out. A good deal of time is being spent in redefining our needs to match his effort in delivering support per the Scope of Work. A new PC has arrived. Comcast has provided “digital adapters” for Town Hall and the schools. Final plans are being made to distribute our Public Opinion Survey for Cable TV and Web users. Comcast has informally committed to continue providing free Internet access to the schools.

Meeting opened at 7:35 PM in Town Hall.

Members present: Bill Whiting, Kathy Curran, Bill Wood and Dana Berenson

Members absent: None

Guest : Jay MacDougall

Former Business:

The Minutes of 1/6 were approved as written.

New Business:

See Executive Summary

The meeting was adjourned at 8:25 PM

The next scheduled meeting is March 3 at 7:30 PM in the Town Hall.

Respectfully submitted, Bill Whiting.